

Taking care of engagement

Client:

Galway Clinic, one of Ireland's leading hospitals

Locations:

Two sites with highly departmentalised working

User profile:



700 staff



Diverse role-based groups

Key objectives:

- Bridge the gaps that were opening up as a result of a lack of universal email and increasing staff mobility
- Mobilise HR intranet content so it is instantly accessible to all regardless of location
- Remove the cascade burden from managers by introducing direct comms, notification and messaging channels
- Drive efficiency gains and performance improvement through system-enabling manual processes and promoting on-demand training materials
- Leverage existing investments in applications such as SurveyMonkey through integration and access through one 'front door'

They say:

"The fact that staff can now privately access our range of employee benefits and wellness initiatives, alongside all the regular job resources, is invaluable."

"Engage has really helped colleagues to stay informed and feel supported - that's the power of universal connectivity and the creation of this single window into the working world."

"The ability to build out the platform as we grow, and to integrate with existing investments, was a very strong draw."