

Prescribing an engagement tonic

Client:

Allied Healthcare, one of the UK's largest providers of care services in the home

Locations:

80 branches across the country

User profile:



8000+ carers, clinicians and specialists



High proportion of mobile lone working, also distributed team working

Key objectives:

- Provide stronger support to, and recognition of, its care workers to ensure they are heard and valued
- Open up direct communications and messaging channels that can be managed centrally rather than having to be cascaded via branches
- Build deeper relationships between senior leadership and staff
- Enable instant access to a range of occupational resources
- Drive efficiencies and improve experience by leveraging more self-service and automation

They say:

"We're looking to significantly improve our employee engagement and satisfaction and the app will play a crucial part in our approach"

"We conducted extensive research to find the most-suitable application to support our HR strategy and Engage offered the best functionality, look and feel"

"The team have been open to developing the app to meet our specific needs and the support throughout has been excellent"